

2018 Current Fiscal Year Report: Board of Overseers of the Malcolm Baldrige National Quality Award

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1. Department or Agency

Department of Commerce

2. Fiscal Year

2018

3. Committee or Subcommittee

Board of Overseers of the Malcolm Baldrige National Quality Award

3b. GSA Committee No.

317

4. Is this New During Fiscal Year?

No

5. Current Charter

10/30/2017

6. Expected Renewal Date

10/30/2019

7. Expected Term Date

8a. Was Terminated During Fiscal Year?

No

8b. Specific Termination Authority

8c. Actual Term Date

9. Agency Recommendation for Next Fiscal Year

Continue

10a. Legislation Req to Terminate?

Yes

10b. Legislation Pending?

Not Applicable

11. Establishment Authority Statutory (Congress Created)

12. Specific Establishment Authority

15 U.S.C. 3711a(d)(2)(B)

13. Effective Date

08/20/1987

14. Committee Type

Continuing

14c. Presidential?

No

15. Description of Committee Scientific Technical Program Advisory Board

16a. Total Number of Reports

No Reports for this Fiscal Year

17a. Open 2 17b. Closed 0 17c. Partially Closed 0 Other Activities 0 17d. Total 2 Meetings and Dates

Purpose	Start	End
The Board of Overseers of the Malcolm Baldrige National Quality Award (Board) will meet in open session on Wednesday, December 6, 2017. The purpose of this meeting is to review and discuss the work of the private sector contractor, which assists the Director of the National Institute of Standards and Technology (NIST) in administering the Malcolm Baldrige National Quality Award (Award), and information received from NIST and from the Chair of the Judges Panel of the Malcolm Baldrige National Quality Award in order to make such suggestions for the improvement of the Award process as the Board deems necessary. Details on the agenda are noted in the SUPPLEMENTARY INFORMATION section of this notice.	12/06/2017	12/06/2017

The Board of Overseers of the Malcolm Baldrige National Quality Award (Board of Overseers) and the Judges Panel of the Malcolm Baldrige National Quality Award (Judges Panel) will meet in open session on Thursday, June 7, 2018, from 8:30 a.m. to 3:00 p.m. Eastern time. The Board of Overseers, appointed by the Secretary of Commerce, reports the results of the Malcolm Baldrige National Quality Award (Award) activities to the Director of the National Institute of Standards and Technology (NIST) each year, along with its recommendations for the improvement of the Award process. The Judges Panel, also appointed by the Secretary of Commerce, ensures the integrity of the Award selection process and recommends Award recipients to the Secretary of Commerce. The purpose of this meeting is to discuss and review information received from the National Institute of Standards and Technology and from the Chair of the Judges Panel. The agenda will include: Baldrige Program News, Alliance for Performance Excellence Update, Baldrige Foundation Update, Report from the Baldrige Judges Panel, Ethics Review, Baldrige Enterprise Planning, Award Process Redesign, Proposal to expand Award Categories, and New Business/Public Comment.

06/07/2018 - 06/07/2018

Number of Committee Meetings Listed: 2

	Current FY	Next FY
18a(1). Personnel Pmts to Non-Federal Members	\$0.00	\$0.00
18a(2). Personnel Pmts to Federal Members	\$0.00	\$0.00
18a(3). Personnel Pmts to Federal Staff	\$0.00	\$0.00
18a(4). Personnel Pmts to Non-Member Consultants	\$0.00	\$0.00
18b(1). Travel and Per Diem to Non-Federal Members	\$0.00	\$0.00
18b(2). Travel and Per Diem to Federal Members	\$0.00	\$0.00
18b(3). Travel and Per Diem to Federal Staff	\$0.00	\$0.00
18b(4). Travel and Per Diem to Non-member Consultants	\$0.00	\$0.00
18c. Other(rents,user charges, graphics, printing, mail, etc.)	\$0.00	\$0.00
18d. Total	\$0.00	\$0.00
19. Federal Staff Support Years (FTE)	0.00	0.00

20a. How does the Committee accomplish its purpose?

The Board of Overseers has provided specific guidance on the conduct of the Malcolm Baldrige National Quality Award Program.

20b. How does the Committee balance its membership?

The membership of the Board of Overseers is composed of a balanced representation from U.S. service, manufacturing, nonprofit, education, and health care industries. The Board includes members familiar with the quality improvement operations and competitiveness issues of manufacturing companies, service companies, small businesses, health care providers, and educational institutions. Members are chosen who have broad experience in for-profit and nonprofit areas. Members are selected in accordance with applicable Department of Commerce guidance.

20c. How frequent and relevant are the Committee Meetings?

The Board met twice in FY18, at the beginning and end of the Award cycle to review performance of the past year and plan for the coming year. Additional meetings may be scheduled as needed to continue the Board's planning process.

20d. Why can't the advice or information this committee provides be obtained elsewhere?

It is necessary to have a committee to review the operations of the Award Program to assure its relevance and integrity. There is no other existing organization that can do this.

20e. Why is it necessary to close and/or partially closed committee meetings?

N/A

21. Remarks

There is no federal staff salary under the costs section because there is no appropriated funding. The funds come from revenues earned and a gift from the Baldrige Foundation. This has been the case since FY2012. The charter states "the estimated annual cost of operating the Board is \$25,000, which includes one-fourth of a person-year for staff support. 15 U.S.C. 3711a(f) authorizes the use of appropriated funds to carry out this program, in addition to gifts from public and private sources and, if additional sums are needed to cover the full cost of the program, funds from fees imposed on award applicants. Monies from any or all of the above sources will be used to cover the annual operating expenses of the Board, including member travel and per diem, and clerical and other support services."

Designated Federal Officer

Robert Fangmeyer Director, Baldrige Performance Excellence Program

Committee Members	Start	End	Occupation	Member Designation
Barker, Lloyd	11/17/2016	02/28/2019	Director, Corporate Quality Arconic	Special Government Employee (SGE) Member
Bowen, Deborah	02/28/2018	02/28/2021	President/Chief Executive Officer American College of Healthcare	Special Government Employee (SGE) Member
Branzell, Russell	11/17/2016	02/28/2019	FCHIME, CHCIO, CEO and President CHIME 360 Park CEO, CHIME Foundation CEO, CHIME Education Foundation College of Healthcare Information Management Executives	Special Government Employee (SGE) Member
Fowler, Bennie	11/02/2015	02/28/2021	Group Vice President Global Quality and New Model Launch Ford Motor Company	Special Government Employee (SGE) Member
Greco, Patricia	07/11/2017	02/29/2020	Superintendent, School District of Menomonee Falls	Special Government Employee (SGE) Member

Jasinski, John	11/17/2016	02/28/2019	President, Northwest Missouri State University	Special Government Employee (SGE) Member
Jerris, Randon	07/11/2017	02/29/2020	Senior Managing Director, Public Services Unites States Golf Association	Special Government Employee (SGE) Member
King, Reatha	07/11/2017	02/29/2020	Corporate Director/Chairman of National Association of Corporate Directors	Special Government Employee (SGE) Member
Lynch, Jack	02/28/2018	02/28/2021	President and CEO Main Line Health	Special Government Employee (SGE) Member
Menzer, Elizabeth	11/02/2015	02/28/2021	Executive Director Wisconsin Center for Performance Excellence	Special Government Employee (SGE) Member
Pence, Robert	06/09/2014	02/29/2020	President & CEO, Freese and Nichols, Inc.	Special Government Employee (SGE) Member
Stacey, Rulon	06/09/2015	02/28/2018	Managing Director Navigant Consulting, Inc.	Special Government Employee (SGE) Member

Number of Committee Members Listed: 12

Narrative Description

The Board of Overseers evaluates all aspects of the Program, including the adequacy of the criteria and processes for determining Award recipients. An important part of the Board's responsibility is to assess how well the Program is serving the national interest. Accordingly, the Board makes recommendations to the Secretary of Commerce and to the Director of NIST regarding changes and improvements in the Program.

What are the most significant program outcomes associated with this committee?

Checked if Applies

Improvements to health or safety	<input checked="" type="checkbox"/>
Trust in government	<input checked="" type="checkbox"/>
Major policy changes	<input type="checkbox"/>
Advance in scientific research	<input type="checkbox"/>
Effective grant making	<input type="checkbox"/>
Improved service delivery	<input checked="" type="checkbox"/>
Increased customer satisfaction	<input checked="" type="checkbox"/>
Implementation of laws or regulatory requirements	<input type="checkbox"/>

Other

☐

Outcome Comments

NA

What are the cost savings associated with this committee?

Checked if Applies

None

☐

Unable to Determine

☒

Under \$100,000

☐

\$100,000 - \$500,000

☐

\$500,001 - \$1,000,000

☐

\$1,000,001 - \$5,000,000

☐

\$5,000,001 - \$10,000,000

☐

Over \$10,000,000

☐

Cost Savings Other

☐

Cost Savings Comments

NA

What is the approximate Number of recommendations produced by this committee for the life of the committee?

208

Number of Recommendations Comments

Typically the Board of Overseers has about seven recommendations per year. Seven recommendations were made in FY18. 5 in December 2017 and 2 in June 2018.

What is the approximate Percentage of these recommendations that have been or will be Fully implemented by the agency?

60%

% of Recommendations Fully Implemented Comments

NA

What is the approximate Percentage of these recommendations that have been or will be Partially implemented by the agency?

20%

% of Recommendations Partially Implemented Comments

NA

Does the agency provide the committee with feedback regarding actions taken to implement recommendations or advice offered?

Yes ☒ No ☐ Not Applicable ☐

Agency Feedback Comments

Progress reports on each recommendation are included in the minutes for each meeting of the Board of Overseers.

What other actions has the agency taken as a result of the committee's advice or recommendation?

Checked if Applies

Reorganized Priorities	<input checked="" type="checkbox"/>
Reallocated resources	<input checked="" type="checkbox"/>
Issued new regulation	<input type="checkbox"/>
Proposed legislation	<input type="checkbox"/>
Approved grants or other payments	<input type="checkbox"/>
Other	<input type="checkbox"/>

Action Comments

NA

Is the Committee engaged in the review of applications for grants?

No

Grant Review Comments

NA

How is access provided to the information for the Committee's documentation?

Checked if Applies

Contact DFO	<input checked="" type="checkbox"/>
Online Agency Web Site	<input checked="" type="checkbox"/>
Online Committee Web Site	<input type="checkbox"/>
Online GSA FACA Web Site	<input checked="" type="checkbox"/>
Publications	<input type="checkbox"/>
Other	<input checked="" type="checkbox"/>

Access Comments

The meetings of the Board of Overseers are open to the public and the agenda is published in the Federal Register.